

FACSIMILE COVER SHEET

November 29, 2011

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Our Ref. No.: IGT1P419BX1/P00014-010

Re: 10/699,631, Interview 30 Nov 11 (Office Action mailed 19 Oct 11)

Pages Including Cover Sheet(s): #5

Dear Examiner Le:

Thank you for scheduling the subject Interview. In preparation for the Interview, please find attached a PTOL413A Request for Interview and continuation sheet thereto. I apologize for being tardy in submitting this agenda.

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Doc Code: M865 or FALREQ.INTV

PTOL-413A (08-10)
Approved for use through 07/31/2012. OMB 0651-0031
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

	Applie:	ant Initiated Interv	iew Request	Form	PARTMENT OF COMM	
Application No.: 10/699,631 Examiner: Kim. Kevin Y.		First Named Applie				
		Art Unit: 3714	Status of A	pplication: Pendin	9	
Tentative Particip (1) Michael Day, Atty	ants: for Applicants	(2) Khan H. Le				
		(4)		_		
Proposed Date of I	nterview: 30	Nov 2011			EDT (AM/PM)	
Type of Interview	Requested:					
(1) [7] Telephonic	(2)] Pers	onal (3) [] Vide	o Conference			
Exhibit To Be Show If yes, provide brie	wn or Demonstr f description:	rated: [] YES	[+] NO			
		Issues To Be Dis			<u> </u>	
Issues (Rej., Obj., etc)	Claims/ Fig. #s	Prior Art	Discussed	Agreed	Not Agree	
(l) 103(a)	Claim 1	Walker, Pierce, Boushy	l J	1.1	[]	
(2)			[]	[]	r 1	
3)	<u> </u>		[]	[]	LI	
4) Continuation She	et Attached	[] Proposed Amend	[]	[]	[]	
Brief Description of	Arguments to I	[] Proposed Amend be Presented: See Continu	ment of Argume	nts Attached		
n interview was co	nducted on the	above-identified applic	ation on			
IOTE: This form she f this form is signed b r she is authorized to 34. This is not a pow thich is incorporated ead the Instruction SI abstance of this interv	ould be complete by a registered pro conduct an inter for of attorney to by reference. By neet. After the in fiew (37 CFR 1.1)	d and filed by applicant in actitioner not of record, the view on behalf of the print any above named practitic signing this form, applicaterview is conducted, app 33(b)) as soon as possible, a written record of this in	advance of the ince Office will accer cipal (37 CFR 1,3 ioner. See the Ins int or practitioner licant is advised t	nterview (see Mept this as an inc (2(a)(3)) pursua (truction Sheet it is certifying the	PEP § 713.01). dication that he nt to 37 CFR for this form, at he or she has	
Michael L. D	ay /		ecrylew.			
Applicant/Applicar	t's Representati	ve Signature	Exami	ner/SPE Signat	ture	
Michael L. Day					·—- ¥	
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Registration	Number, if appli	cable				

This collection of information is required by 37 CFR 1.133. The information is required to obtain or retain a henefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 24 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form anod/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademack Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

Draft claim amendment

A method comprising:

displaying a floor diagram of a gaming establishment on a display device, said floor diagram including locations of gaming devices within the gaming establishment, said display device communicatively coupled to a central server and to a patron database, and said display device configured to display a first interface and a second interface, wherein access to said first interface and said second interface is limited to a system user, said system user being a player host or staff member of said gaming establishment;

displaying the first interface on the display device, said first interface comprising a visual indicator of a location of a first patron rendered on the floor diagram of said gaming establishment;

defining, at the central server, a plurality of profiles associated with a corresponding plurality of profile valuations, and

determining, at the central server, in substantially real time, a recommendation of at least one award to offer to the first patron by:

receiving an input from the system user, via the display device, of at least one of a first patron profile definition and an award type:

evaluating substantially real-time transaction activity of said first patron;
assigning, responsive to the input from the system user, a profile for said first
patron based at least upon portions of historical transaction information pertinent to said
first patron, said substantially real-time transaction activity, observed preference data,
and, when the input from the system user includes a first patron profile definition, the
first patron profile definition;

matching two or more awards to the assigned profile, the two or more awards conforming, when the input from the system user includes an award type, to the award type;

determining for each of the awards a respective likelihood of acceptance by said first patron based upon the historical transaction information and the observed preference data; and

displaying the second interface on the display device, said second interface comprising comprises information indicating the at least one recommendation of an award to offer to the first patron, said recommendation resulting from the central server:

defining a plurality of profiles associated with a corresponding plurality of profile valuations;

receiving an input from the system user, via the display device, of at least one of a first patron profile definition and an award type;

evaluating substantially real time transaction activity of said-first patron;
assigning, responsive to the input from the system user, a profile for said first
patron-based at least upon portions of said historical transaction information pertinent to
said first patron, said substantially real-time transaction activity, said observed preference
data, and, when the input from the system user includes a first patron profile definition,
the first patron profile definition:

matching two or more awards to the assigned profile, the two or more awards conforming, when the input from the system user includes an award type, to the award type;

determining for each of the awards a respective likelihood of acceptance by said first patron based upon the historical transaction information and the observed preference data; and

sorting the two or more awards according to the respective likelihoods of acceptance.

<u>REMARKS</u>

The draft claim amendment is intended to obviate the grounds for the §112 rejection. As noted at page 10 of Applicants' amendment dated 20 June 11, Walker fails to disclose, at least the following features of applicants claims:

(i) receiving an input from the system user, via the display device, of at least one of a first patron profile definition and an award type; assigning, responsive to the input from the system user, a profile for said first patron based at least upon portions of historical transaction

information pertinent to said first patron, substantially real-time transaction activity, observed preference data, and, when the input from the system user includes a first patron profile definition, the first patron profile definition; and

(ii) matching two or more awards to the assigned profile, the two or more awards conforming, when the input from the system user includes an award type, to the award type.

Even assuming, arguendo, the references may be properly combined, the combination of <u>Boushy</u>, <u>Pierce</u>, and <u>Walker</u>, fails to render the above-noted features obvious.